



Tuesday Morning Memo November 17, 2009 No. 77

Department of Health Systems Administration
Georgetown University School of Nursing & Health Studies

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1 Announcements

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○ My First Day: Healthcare Career Center

If you're a student considering a career in health care, <http://www.myfirstday.org/vhha/subIndex.asp?PageTitle=Students> provides you with the information you need to get started. Health care careers are in high demand, and as the population ages, that demand will only increase. Whether you're in high school or college, you have the opportunity to plan now for the education you'll need to make your first day in health care a reality.

Start by checking out the hottest careers to see what interests you and get a feel for what that first day on the job might be like. Or search for information on hundreds of possible health care careers. This site directs you to valuable educational opportunities, such as tuition reimbursement programs, job shadowing, volunteer openings and more. You'll also find where to learn more about the education you'll need for the career you're interested in. Finally, you'll find dozens of links to other web sites that are full of information about health care careers.

What will your first day in health care be like? Start planning today!

○ Resource Site for Healthcare Professionals Developed by Inteck, Inc.

Inteck, an information technology (IT) consulting firm for the healthcare industry has launched a social media program to help hospitals communicate interactively with Inteck experts. This program includes a [blog](#), [Facebook](#) and [Twitter](#) pages among other reposting sites. The goal is to provide the healthcare industry with online interaction with IT experts when searching for the most qualified healthcare IT information. Using these capabilities will enable Inteck to distribute up-to-the-minute updates on current issues, topics and events transpiring in today's rapidly changing healthcare and technological environment. Through these resources, healthcare industry IT users will have access to professional advice, tips and discussions.

Inteck's blog site facilitates communication between hospital administrators, physicians and some of the industry's experts who deal with today's issues. Topics covered thus far are: ARRA, Meaningful Use, Improving Financial Performance, HIPAA, Physician Adoption and Electronic Medical and Health Records. There is a continued increase in the use and involvement in blogs and forums. Users are able to quickly interject their opinion or questions into a virtual conversation with an expert not in their immediate local to receive a professional response in minutes. These professionals have worked in many different hospital environments and experienced the many and varied issues facilities face within their IT system. Their expert knowledge can be transferred to a new generation of users facing similar situations. Furthermore, because of their long involvement in the healthcare industry, these experts have stayed abreast of the changing technologies and the new issues organizations encounter. Once again, their knowledge can be used to help

prevent or solve such issues. Inteck can be found at www.ITHealthcareConsultants.com, www.Facebook.com/InteckInc and www.Twitter.com/inteck.

“We are excited to be providing this important resource during this climate of change for the healthcare industry,” said Donald Jacobs, President of Inteck. “By increasing our web presence and connecting to social networks such as Facebook and Twitter, Inteck is able to discuss and provide our clients with the future of healthcare IT.”

○ **AUPHA Call for Poster Abstracts, due 12/14/09.**

Call for Poster Abstracts
2010 AUPHA Annual Meeting
June 3 – June 6, 2010
Portland, Oregon

Submission Deadline: Monday, December 14, 2009

The 2010 AUPHA Annual Meeting Planning Committee invites you to submit an abstract for posters to be displayed at the 2010 AUPHA Annual Meeting. Authors are encouraged to focus on the meeting theme of teaching methodologies. All posters must relate to healthcare management education at the graduate and/or undergraduate level or be learning, teaching, and/or evaluation methods that can be applied to healthcare management education.

For complete Call information, please click on the link below.

[* Please click here for the Call for Poster Abstracts *](#)

About the Annual Meeting

The 2010 AUPHA conference theme is How We Teach What We Teach. The focus of the meeting will be on how we are preparing our students to think critically, to work effectively in teams, and to apply their knowledge in real world settings. We will explore what we can learn from teaching methodologies perfected in other disciplines, as well as in our own programs, to improve how we teach healthcare management students. This Annual Meeting will provide a forum to explore these concepts and identify best practices in various teaching methodologies for the benefit of our students.

This conference is being held in Portland, Oregon at the Hilton Portland & Executive Tower. Please visit the [AUPHA](#) website for meeting updates and information.

Thank you!

AUPHA Staff & 2010 Annual Meeting Planning Committee

○ **Penn State University Graduate Programs in Health Policy and Administration**

Our professional Master of Health Administration degree provides students the requisite knowledge, skills and values for administrative positions in the increasingly complex health care sector.

Our research-oriented graduate programs (M.S./Ph.D.) train quantitative, multi-disciplinary graduates to meet the fast-growing demand for health service researchers in government, private industry, and academia.

Synergies among our broad-based undergraduate program, the management-focused MHA program and the research-focused masters/doctoral program provide a foundation for increasingly strong research and outreach programs.

If you are interested in [applying to an HPA graduate program](#) or if you need more information about your program of interest or the application process, visit one of the following websites:

- Doctoral (Ph.D.) Degree Program: <http://www.hhdev.psu.edu/hpa/grad/phd.html>
- Master of Science (M.S.): <http://www.hhdev.psu.edu/hpa/grad/ms.html>
- Master of Health Administration (MHA): <http://www.hhdev.psu.edu/hpa/grad/mha.html>

○ Congratulations to Dr. Michael Stoto and Professor Mary Jane Mastorovich

Georgetown Medical Center held its annual convocation on September 22nd, and honored twenty faculty and students for outstanding achievement. Two of our own NHS faculty members were among those honored. See the story here:

<http://explore.georgetown.edu/news/?ID=44735>

Congratulations to Dr. Michael Stoto for Outstanding Achievement in Research, and to Professor MJ Mastorovich for Excellence in Teaching. Dr. Stoto was nominated by the Department for this award, which was given September 22nd at the Convocation. Professor Mastorovich received the Department's award for Excellence in Teaching at last spring's Faculty Awards Dinner, and she was formally acknowledged for this well deserved award during the Convocation.

We are fortunate to study under these professors who are recognized university wide, and beyond, for their dedication and excellence. Please join us in offering both Dr. Stoto and Professor Mastorovich congratulations for a job well done!

○ John P. McDaniel Scholarship for Diverse Leadership in Healthcare Management results- Congratulations Karen!

The John P. McDaniel Scholarship for Diverse Leadership in Healthcare Management has been awarded to Anne-Karen Jose. The scholarship was made possible by the contribution of John McDaniel, former CEO of the Washington Hospital Center and MedStar Health. Karen's selection was made based on her academic performance, leadership potential, and essay on the importance of diversity in healthcare management.

② Events/Presentations

○ **Johnson and Strachan Distinguished Speaker Series Event. 11/17/2009, 7p.m., Fairfax VA**

Featuring Inova Health System President and CEO,

Knox Singleton

Tuesday, November 17, 2009 at 7 p.m.

Johnson Center Cinema
George Mason University
Fairfax, VA

Knox Singleton is president and CEO of Inova Health System, one of the nation's most integrated and most wired healthcare delivery systems, and one of the largest in the metropolitan Washington region. Through his stewardship for the past 26 years, Inova Health System has pursued its not-for-profit mission of providing health care to all, regardless of ability to pay, while offering state-of-the-art medical care.

Highlights

- Hear a healthcare executive's perspective on the current state of the U.S. healthcare system and the proposed government reform plan.
- Ask Mr. Singleton a question during the Q&A session following his speech.
- Mingle with Mr. Singleton at the reception following his speech.

To reserve tickets, visit <http://som.gmu.edu/dss>.

○ **The Elder Care Series: Legal Issues & Wills and Estate, 11/18/09**

When: Wednesday November 18, 12:00pm – 1:00pm

Where: McCarthy Hall, McShain Large

The program includes a 5-session series which will cover caregiver concerns, elder concerns, legal issues, options to choose as a caregiver, and end of life care. Presenters are carefully chosen to accurately represent the topics. The options to choose as a caregiver will be a panel including representatives from a nursing home, assisted living and home-care. The end of life care will have a representative from a hospice and the legal issues session will be covered by a lawyer who will discuss the many legal complexities involving Elder Care.

For more information:

<http://events.georgetown.edu/events/index.cfm?Action=View&CalendarID=20&EventID=69868>

○ Diversity and Inclusiveness Initiative Community Dialogue, 11/19/09

When: Thursday November 19, 4:00pm – 5:30pm

Where: [ICC Auditorium](#)

Price: Free

In April 2009, Georgetown University President John J. DeGioia announced at a student town hall meeting steps to foster respect for diversity and inclusiveness within the campus community. As we move forward as a community, come hear about the progress that has been made, the proposed recommendations that may affect you and share your own thoughts and opinions.

For more information:

<http://events.georgetown.edu/events/index.cfm?Action=View&CalendarID=518&EventID=70374>

○ National Capital Healthcare Executives (NCHE) Annual Executive Roundtable. 11/19/09, 5:30-8:00, GW Campus.

National Capital Healthcare Executives (NCHE) Annual Executive Roundtable

“Reinventing Customer Service in Healthcare: Lessons Learned From the Best”

Thursday, November 19, 2009
5:30 – 8:00 PM

Sponsored by:



LOCATION

Marvin Center Continental Ballroom
The George Washington University
800 21st St., NW
Washington, DC 20052

EVENING'S AGENDA

5:30 p.m. – 6:00 p.m. Registration and Networking
6:00 p.m. – 6:45 p.m. Dinner
6:45 p.m. – 8:00 p.m. Panel Discussion

PURPOSE

The Executive Roundtable is an extremely popular, annual event that is designed as an opportunity for healthcare administration students and early careerists in various healthcare fields to gain useful knowledge and diverse insight on career development in the healthcare industry.

WHO SHOULD ATTEND

The event is designed for students, early careerists, physicians, healthcare executives, and other healthcare professionals that are interested in career development and advancement within the healthcare industry.

OUR DISTINGUISHED PANELISTS

Each year we strive to recruit individuals who represent the diverse nature of the healthcare industry. Each member of the panel is a current or former upper-level executive who will offer a unique perspective based on their leadership experience in the multi-faceted field of healthcare. **If there are specific questions that you would like the panelists to answer, please email them to nche.ceoroundtable@gmail.com.**

MODERATORS

Robert Burke, Ph.D, Department Chair Health Services Management and Leadership
The George Washington University

HONORED GUEST PANELISTS (As of October 25, 2009)

Stephen L. Badger, Chief Executive Officer
The George Washington University Medical Faculty Associates

Thomas Chapman, Chief Executive Officer
HSC Foundation

Vice Admiral Michael Cowan, MD
Deloitte Consulting

Fernando Rivera, Medical Center Director
DC VA Medical Center

Cynda Tipple, COO
Prince William Hospital

REGISTRATION DETAILS:

- By email: info@nche.ache.org
- Register at the door of the event

Payment Options: Cash or Checks only at the door.

Registration Fees

Pre-Registration:

NCHE/ACHE member - \$25
NCHE/Non ACHE member - \$35
Neither a NCHE or ACHE Member \$40
Student ACHE Member \$10
Student Non-ACHE Member - \$20

At Door Registration (walk-in):

NCHE/ACHE member - \$40
NCHE/Non ACHE member - \$50
Neither a NCHE or ACHE Member \$50
Student ACHE Member \$15
Student Non-ACHE Member - \$25

DIRECTIONS TO THE MARVIN CENTER:

By Metro:

- Take the Orange/Blue line to Foggy Bottom/GWU
- Head east on I St NW toward 22nd St NW: 0.2 mi
- Turn right at 21st St NW Destination will be on the right: 223 ft

Parking at The George Washington University:

- Visitor parking garage attached to the Marvin Center on 19th Street between F and E Streets (* Please note that 19th Street is one-way going southward.)
- Visitor Colonial Parking Garage on 22nd Street between H and I Streets.
To view the interactive map of The GWU campus in Foggy Bottom, please visit the following link:
<http://www.gwu.edu/~map>

Up to 1 hr.	\$7.00
Up to 2 hrs.	\$13.00
Evening Maximum Rate (after 5:00pm)	\$8.00

ACHE CREDIT

This program has been developed and is presented locally by the National Capital Healthcare Executives. The American College of Healthcare Executives has awarded 1 (one) Category I ACHE education credit hour to this program.

OPEN TO PUBLIC

Yes

○ GW Health Services Management and Leadership Alumni Association to Host Gibbs Oration and Coile Lecture. 11/20/2009, 12:30-4:30 GW University Marvin Center

WASHINGTON – The George Washington University Health Services Management and Leadership Alumni Association will host the 19th Annual Gibbs Oration and 3rd Annual Coile Lecture on Friday, Nov. 20th at The George Washington University’s Marvin Center. This year’s speakers are founding chairman of Witt/Kieffer, Jordan Hadelman as the Gibbs Orator and Studer Group Executive Coach Jackie Gaines as Coile Lecturer. The event brings together alumni, students, academics, professionals and leaders in the health care field for an afternoon of presentations and networking.

Hadelman includes among his clients some of the nation’s most respected leaders in health care. His pivotal role in executive searches includes advising CEOs, governing boards, search committees and executive and medical leaders on strategy, organizational assessment, leadership transition and succession planning. His insight into the leadership demands of healthcare organizations stems from over two decades of experience as an executive search consultant.

Hadelman formerly served as a hospital executive and is currently a board member at a metropolitan Chicago academic medical center. Hadelman received the Distinguished Alumni Achievement Award from The George Washington University in 2006 for his demonstrated accomplishments in health care.

Jackie Gaines has been a progressive champion for high quality health care for over 25 years. She has worked as a nurse practitioner and president and CEO of Health Care for the Homeless, Inc. in Baltimore, Maryland, serving over 50,000 vulnerable patients each year, and developing the organization into a national model for health care delivery. Her expertise in this field allowed her to consult all over the United States for the U.S. Public Health Service.

In 1999, Gaines was appointed vice president of Community Health Systems Integration for Bon Secours Baltimore Health System. She currently serves as president and CEO of Mercy Health Partners for Northeast Pennsylvania. She recently authored and published her first book, “Believing You Can Fly” in which she offers insight to her career journey hoping to inspire others to pursue their dreams against all odds.

The Gibbs Oration is presented in honor of GW Professor Frederick H. Gibbs, who was first appointed to chair the George Washington University Health Administration program in 1958. Professor Gibbs had a distinguished career as a soldier, teacher, researcher, administrator, and consultant and was a member of numerous health professional organizations. He authored a wide variety of professional papers and articles and is remembered as one of the great pioneers in developing graduate education in health services administration in the United States.

Past speakers of the Gibbs Oration have included Dr. Len Berry, Thomas A. Scully, Dick Davidson, Quint Studer, Dennis O'Leary and John D. Zeglis. Since its modest beginnings, the Gibbs Oration has become a time honored tradition by all who experience it. Bringing together health care professionals from all walks of life, at all stages of their careers to better understand the healthcare climate as well as create relationships throughout the country and world.

Registration is required for this event, which will be held in GW's Marvin Center from 12:30-4:30 p.m. with a reception immediately following. Further details are available at <http://www.gwumc.edu/sphhs/alumni/hsmlaa/gibbs.fm>.

Please contact Alexandra Piriz, graduate administrative assistant at af_piriz@gwmail.gwu.edu or Linda Miles, administrative manager, at hsmlim@gwumc.edu for sponsorship opportunities or more information.

About The George Washington University Medical Center

The George Washington University Medical Center is an internationally recognized interdisciplinary academic health center that has consistently provided high-quality medical care in the Washington, D.C. metropolitan area since 1824. The Medical Center comprises the School of Medicine and Health Sciences, the 11th oldest medical school in the country; the School of Public Health and Health Services, the only such school in the nation's capital; GW Hospital, jointly owned and operated by a partnership between The George Washington University and a subsidiary of Universal Health Services, Inc.; and the GW Medical Faculty Associates, an independent faculty practice plan. For more information on GWUMC, visit www.gwumc.edu.

○ Cliff Korman – Roda de Jazz: Brazilian Improvisation, 11/20/09

When: Friday November 20, 7:00pm – 10:00pm

Where: [New North](#), McNeir Hall

Price: Free Tickets

The Brazilian Studies Program is pleased to announce a performance by Cliff Korman, a member of the faculty at Manhattan School of Music, and a highly accomplished performer and composer of Brazilian jazz. He has recorded and performed with many great Brazilian musicians, including with Paulo Moura, Mauricio Einhorn, Toninho Horta, Nelson Faria and many others.

For more information:

<http://events.georgetown.edu/events/index.cfm?Action=View&CalendarID=251&EventID=70680>

○ GUH Kids Mobile Medical and H.O.Y.A. clinics request to be your beneficiary organization for the 2009 Fannie Mae Help the Homeless walk. 11/21/2009, National Mall

Please help raise funds for the GUH *KIDS* Mobile Medical Clinic and the H.O.Y.A. clinic by designating **The Georgetown University *KIDS* Mobile Medical Clinic (DC038)** as your beneficiary

organization when you register to walk in **the 2009 Fannie Mae Help the Homeless Walk on Saturday, November 21, 2009, on the National Mall.**

The mobile clinic provides FREE comprehensive pediatric medical care for children, ages newborn to 21 years, directly in underserved neighborhoods of the District of Columbia, two D.C. Public High Schools, and at the District's Emergency Shelter for Homeless Families located at D.C. General Hospital via the H.O.Y.A. clinic.

You may pre-register online at www.helpthehomelessdc.org until 5:00pm on November 19, 2009.

*****Instructions for Online Pre-registration for the 2009 Fannie Mae Help the Homeless Walkathon*****

1. Go to the www.helpthehomelessdc.org website.
2. Select Register Now on the left side of the screen.
3. The first option is to register online, start by selecting **Georgetown University KIDS Mobile Medical Clinic – DC038** as your beneficiary organization from the drop down menu and click Go!
4. Select Adult or Youth and click next and follow the instructions.
5. Don't forget to print out your Event Waiver at the end to bring the day of the Walk to get your free Walkathon T-Shirt!
6. You can also go to the Participant Center to set up you personal fundraising page.

If you have any questions please contact Dr. Placida Martinez at 4-6360 or Rebecca Berkson at 4-6812

○ 2010 Health Administration Case Competition, University of Alabama at Birmingham, Registration Deadline 12/18/09

The Health Administration Case Competition is designed to provide graduate students from CAHME-accredited programs an opportunity to translate their classroom knowledge into practice with a real-life, real-time case from an actual health organization. It is intended to be a capstone experience for the health administration graduate student as they are nearing completion of their degree. Student teams from around the country come to Birmingham, Alabama, to present their recommendations before a national team of judges.

The Health Administration Case Competition is organized by the [Department of Health Services Administration](#) at The University of Alabama at Birmingham, and is generously sponsored by the [UAB Health System](#).

Registration

Each CAHME-accredited graduate program may send one team of up to three students. Registration Deadline is **December 18, 2009**.

Contact Dr. Horak for more information

○ Update on Campus Flu Shot Clinics

As many of you know, we have begun distributing seasonal flu vaccine on campus and plan to continue to do so through mid-November. Due to the popularity of the initial clinics and the fact that we still have not received all of our vaccine order, the clinics scheduled for Tuesday, October 6 and beyond are being postponed until additional vaccine can be distributed to the campus community. We have ordered a larger vaccine supply than usual this year but manufacturers are delayed in shipment. We are working closely with our distributor to secure the remainder of our order and anticipate that it will arrive in the next few weeks. As we await the arrival of additional vaccine shipments an updated schedule of campus flu shot clinics will be available at <http://shc.georgetown.edu/>. In addition to the vaccine clinics on campus, seasonal flu shots are also widely available through health care providers as well as CVS, Giant, Safeway and other large retail pharmacies.

The CDC recommends that vaccine can be provided from September through November, and sometimes even later depending on the seasonal flu outbreaks. Please know that receiving the seasonal flu vaccine now or in a few weeks will still provide the same medical benefits.

According to the CDC, anyone who wants to reduce their chances of getting seasonal flu can get a seasonal influenza vaccine. However, it is recommended that certain people should get vaccinated each year. These include: children aged 6 months through 19; pregnant women; people 50 years of age and older; people of any age with certain chronic medical conditions; health care workers; and people who live with or care for those at high risk for complications from flu. If you have questions about the seasonal flu or seasonal flu vaccination, the Centers for Disease Control and Prevention offers information at <http://www.cdc.gov/flu/about/qa/flu vaccine.htm>

Please note that **the seasonal flu vaccination will not protect you against the H1N1 flu**. The H1N1 flu vaccination is currently under development, and Georgetown continues to work with the D.C. Department of Health to make it available to students when it becomes available. Faculty and staff should contact their health care providers for more information about the availability of the H1N1 vaccine.

○ DC Central Kitchen Volunteer Opportunity, 12/10/09

Volunteers needed for a DC Central Kitchen Trip on December 10, 2009! For information about location, hours and volunteer duties, email carissatessaro@gmail.com.

○ Special Opportunity for Students at ACHE's Congress on Healthcare Leadership. Applications Due: 1/6/2010

ACHE is offering a fantastic opportunity for students enrolled in your health administration program to attend ACHE's 2010 Congress on Healthcare Leadership at no cost by serving as program assistants.

ACHE will only accept applications for program assistants through its Web site at **ache.org**. The online application will be available from Dec. 2, 2009, through Jan. 6, 2010. All applicants must be ACHE Student Associates and must be registered for Congress prior to applying as a program

assistant. The Congress brochure and registration information will be mailed to all Student Associates in mid November.

Please note that a program assistant is an ACHE Student Associate who works at least eight hours at Congress in return for a reimbursement of the \$395 with lunch and \$325 without lunch student registration fee. The 2010 Congress on Healthcare Leadership will be held March 22-25, 2010 at the Hyatt Regency.

Students may apply, regardless of their ACHE membership status. Visit this link:

http://www.ache.org/congress/FA&PD_flyer.pdf for more details.

If you have any questions regarding how students can become ACHE Student Associates and its benefits or about the program assistant positions, please contact Kyle Ross, postgraduate fellow, at (312) 424-9308 or kross@ache.org.

○ Academy Health National Health Policy Conference, 2/8-9/2010, JW Marriot in Washington, D.C

The National Health Policy Conference (NHPC), hosted by AcademyHealth and Health Affairs, provides clarity on the critical health care issues and priorities for the upcoming year. Now in its tenth year, the NHPC continues to deliver a program with insider perspectives from health policy leaders to an audience of more than 800 that includes researchers, policy experts, and advocates, who all share your concerns and interests.

Confirmed speakers include: Lewis Sandy of United Health Group, Richard Onizuka of the Washington State Healthcare Authority and Micheal Chernew of Harvard University Medical School. Student early registration cost is \$250 plus a \$40 in membership dues. Early registration closes December 12.

The conference will be held February 8-9th at the JW Marriot in Washington, D.C.

To register, visit:

<http://www.academyhealth.org/Events/content.cfm?ItemNumber=1551&navItemNumber=532>

③ Scholarships

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○ Global Health Essay Contest, Due 11/20/09

The CSIS Commission on Smart Global Health is seeking essay submissions that answer the following question in 500-800 words by midnight, November 20th 2009:

"What is the most important thing the U.S. can do to improve global health over the next 15 years?"

We are looking for fresh, innovative approaches to global health problems. The author of the winning essay will receive a \$1,000 scholarship with a chance to be published in the Commission's final report. Complete details can be found at: <http://www.smartglobalhealth.org/pages/essay-signup>

The CSIS Commission on Smart Global Health Policy focuses on practical solutions that maximize efficiency, produce measurable results, and engage the American public. This essay contest is one way we're expanding the conversation to include the ideas and opinions of people who are passionate about global health issues.

Feel free to visit this link: <http://www.smartglobalhealth.org/page/s/contestquestions>, or contact David Porter at: dporter@csis.org or 202.775.3215 with any questions.

④ Internships

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○ Department of Health and Human Services, Office of the National Coordinator for Health Information Technology Internship, Applications due 12/1/09

The Office of the National Coordinator for Health Information Technology (IT) within the Dept. of Health and Human Services will be accepting applications for a limited number of part-time, unpaid, internships for the Winter, Spring, and Summer 2010 semesters for graduate and undergraduate students in relevant fields of study.

Specifically, the internships will be with a research and analysis group within the office focused on Health IT innovations. Interns will have the unique opportunity to work alongside government staff as they study emerging health IT innovations focused on improving health quality outcomes, reducing costs, and improving the U.S. healthcare system.

Specific responsibilities may include reviewing health IT design concepts, studying the impact of adopting new technologies, and reporting on the health technology landscape. A wide range of research topics are available including: security and privacy, consumer perceptions, technology usability and workflow, and health economics, etc.

Applicants should have an interest in health IT and healthcare delivery and be able to analyze topics at a critical level. Strong writing and communications skills preferred.

Please forward a short cover letter, resume, and writing sample to Wil.Yu@HHS.gov by **December 1, 2009** for consideration for the Winter and Spring semesters. After December 1, 2009, resumes will be reviewed pending program need and availability. Opportunities for academic credit available with approval from the accompanying academic institution.

The internship would be based in Washington, DC, although offsite opportunities are possible on a case-by-case basis.

Internship duration is negotiable but typically on a 3-6 month basis at 10-15 hours per week.

○ US Department of Health and Human Services Emerging Leaders Program

The Emerging Leaders Program (ELP) is a competitive, two-year, paid, federal internship with the Department of Health and Human Services (DHHS). The program provides a unique opportunity to develop analytical and critical leadership skills in one of the largest federal agencies in the nation. Rotation opportunities to expand leadership competencies are available throughout the Department and across federal agencies.

Highly qualified candidates will be recruited for GS-9 level positions in the following career tracks: Administrative, Social Sciences, Public Health, Human Resources, Scientific, and Information Technology. Interns will be hired by the Department and will participate in an intensive, two-year program that includes challenging assignments, fast-paced and diverse work environments, and opportunities for promotion.

The Emerging Leaders Program recruits well-qualified, exceptional leaders with an interest in public policy and commitment to public service. The application for enrollment will be available in November of 2009 at: <http://hhsu.learning.hhs.gov/elp/howtoapply.asp>

⑤ Fellowships

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○ Rapid City Regional Hospital Fellowship, Applications Due 11/30/09

Organization and Address: Rapid City Regional Hospital

Attn: Dale Gisi, Director of Human Resources
Box 6000 • Rapid City, SD 57709 • Phone: (800) 865-2638
Or: (605) 719-5503 • Fax: (605) 719-5500
Website: www.rcrh.org
Email: DGisi@rcrh.org

Title and Number of Positions:

Administrative Fellowship (1)

Qualifications:

Applications for the administrative fellowship program will be accepted from postgraduate candidates who have earned or will have earned their degree by the start of the program. Postgraduate degrees eligible for the program are: health care administration (MHA), business administration (MBA) with an emphasis in healthcare management, public health (MPH), nursing (MSN), and other health related masters programs

Term:

Two years

Description/Structure:

The two-year fellowship is designed to offer a moderately structure environment with a high level of flexibility. The first year is structured to accommodate a comprehensive rotations schedule including: Hospital Operations – Financial Management – Information Systems – Employee/Labor Relations & Workforce Development –

Marketing/Public Relations – Foundation – Strategic Planning and Business Development. The second year of the fellowship will allow the incumbent to undertake, coordinate and complete the selected special projects according to needs of the institution and the interest of the fellow. The fellow will report directly to the CEO of Rapid City Regional Hospital and will attend and participate in administrative staff meetings, hospital board of trustee meetings, board committee meetings, and medical staff committee meetings as desired, invited and assigned.

A successful candidate will be highly motivated, self directed, strategic thinking, and possess integrity.

Rapid City Regional Hospital is a not-for-profit regional acute-care community hospital accredited by the Joint Commission and CARF. Our facility has recently received disease-specific accreditation for stroke care from the Joint Commission. RCRH is licensed for 310 acute-care beds, 51 rehabilitation beds and 56 psych beds. Located in the beautiful Black Hill of South Dakota, our community offers excellent public and private schools, warm summers, mild winters and numerous outdoor activities, including: skiing, hiking, mountain biking, hunting, fishing and canoeing.

Visit our website for more information and to apply at www.rcrh.org .
Rapid City Regional Hospital is an Equal Opportunity Employer.

Application deadline: November 30, 2009

Selection announcement date: February 28, 2010

Start date: June 2010 (flexible)

○ **Barbara Jordan Health Policy Scholars Program, Applications Due 12/4/09**

The Henry J. Kaiser Family Foundation is accepting applications for the 2010 Barbara Jordan Health Policy Scholars Program. This intensive summer program provides college students with an opportunity to work on health policy issues in a congressional office and to engage in original health policy research and analysis under the guidance of Foundation research staff.

College seniors and recent college graduates who have a strong interest in addressing racial and ethnic health disparities or who are themselves a member of a population that is adversely affected by racial and ethnic health disparities are eligible to apply. The application deadline is ***5 p.m. ET on Friday, December 4, 2009***. Application materials and more information are available online <http://smtp01.kff.org/t/4152/381625/3736/0/>.

Selected Scholars will work in congressional offices in Washington, D.C. for 10 weeks and will participate in weekly seminars and site visits designed to increase their understanding of the intersection between health policy and the legislative process. Scholars are expected to write and present a health policy research paper in one of the following research areas: health reform and the uninsured, Medicaid, Medicare or HIV/AIDS.

Eligible candidates must be U.S. citizens who will be seniors or recent graduates of an accredited U.S. college or university in the fall of 2010. Individuals with an advanced degree and those individuals currently enrolled in an advanced degree program are not eligible to participate.

The Kaiser Family Foundation established the Barbara Jordan Health Policy Scholars Program to honor the legacy of the late U.S. Congresswoman Barbara Jordan – the first African American elected to Congress from Texas and a former well-respected member of the Foundation’s board of trustees. Barbara Jordan had a distinguished career exemplified by her tireless advocacy on behalf of vulnerable populations. She brought this passion to her work, inspiring other to become involved in addressing challenging health policy issues. The program is operated in partnership with Howard University.

For questions, please contact program manager Jomo Kassaye <mailto:jzkassaye@howard.edu> at (202) 238-2385 or program director Cara James <mailto:cjames@kff.org> at (202) 347-5270.

○ Post-Bachelor Fellowship at the Institute for Health Metrics and Evaluation, Applications Due 1/15/2010

The Post-Bachelor Fellowship is a structured program where individuals can apply their knowledge and passion to help advance the field of health metrics and accelerate global health progress. This fellowship provides a unique opportunity for recent college graduates with strong quantitative skills to train with faculty and senior researchers on a variety of global health projects.

The Post-Bachelor Fellowship (PBF) combines academic research, education and training, and professional work with progressive on-the-job training and mentoring from an illustrious group of professors and researchers. Through research, training workshops, coursework, and field experience in developing countries as well as active mentorship and advising, the PBF program aims to produce the next generation of scholars and leaders in global health measurement and evaluation.

The purpose of the fellowship is to:

Cultivate talented young professionals to become future leaders in the field of health through an improved understanding of the connection between high-quality information and improving health around the globe.

Advance aptitude in developing and applying sophisticated analytical methods.

Develop understanding of the current global health landscape and its challenges.

Prepare fellows for future positions in a wide variety of careers that include: academia, national health agencies, international organizations, foundations, and businesses.

Provide a mentoring and learning environment for recent college graduates.

IHME fellows work in one or two of six IHME focus areas:

Generating systematic estimates of health outcomes, including mortality, causes of death, and the overall burden of disease.

Measuring the coverage of specific health interventions and estimating the quality of care.

Tracking, measuring, and analyzing donated funding for health and how it affects national government health spending.

Estimating the costs and effectiveness of health service delivery platforms and interventions.

Conducting impact evaluations of policies, interventions, and programs and assessing health system performance.

Developing survey instruments and creating analytical tools to harness the value of data from national and international health information systems and from locally available sources.

The Post-Bachelor Fellowship requires a minimum two-year commitment, commencing with training and orientation in early September. Fellows are eligible to apply for a fully funded Master of Public Health (MPH) in Global Health during the first year of the fellowship. Fellows receive a salary of \$35,004 and are eligible for an insurance benefits package that includes a choice among several medical and dental insurance plans, life insurance, and long-term disability. There is no retirement package included with this appointment.

Basic Requirements:

Bachelor's degree and proven quantitative and analytical skills. High academic potential and a strong interest in pursuing academic or professional careers related to global health. No background in global health or a related field is required.

Application Review and Selection Process:

All submitted application materials for the Fall 2010 cohort will be reviewed by a team of faculty, senior researchers, and members of the Education and Training Office at IHME. Notification will be made in February to those selected to interview for the program. These candidates will interview, either in person or via telephone, in March. Fellowships will be awarded by March 31st

Application Requirements

The following nonreturnable materials must be submitted by **Jan. 15, 2010:**

Resume (two-page limit)

Official copy of academic transcript

One letter of reference from a professor or professional familiar with your coursework or research

Brief personal statement (500-word max.) on how your skills, experience, and long-term career goals contribute to your candidacy.

How to submit your application:

Applications can be mailed to:
Institute for Health Metrics and Evaluation
University of Washington
Attn: PBF program
2301 Fifth Ave., Suite 600
Seattle, WA 98121 USA

Resumes and personal statements may be emailed to: pbfs@healthmetricsandevaluation.org

More information about the PBF program and the Institute for Health Metrics and Evaluation can be found at: <http://www.healthmetricsandevaluation.org>

○ VA Capitol Health Care Network Post-Graduate Fellowship, Applications Due 1/31/2010

The VA Capitol Health Care Network, Veterans Integrated Service Network (VISN) 5, is now accepting applications for our 2010-2011 fellowship year, to begin in June 2010. A continually transforming agency, the Department of Veterans Affairs offers a wide variety of career opportunities to health care professionals, both for early careerists and seasoned executives. One of 21 Networks in the Department of Veterans Affairs, VISN 5 is a diverse network of hospitals in Washington DC, Baltimore, MD, and Martinsburg, WV. Fellows in the network will have the opportunity to participate in executive leadership activities, as well as rotations throughout each hospital with exposure to all levels of the organization.

Interested candidates should submit a cover letter, resume, personal statement/statement of career goals, graduate transcripts and 3 letters of reference to the network office at the address listed below. MHA candidates requiring a residency/fellowship for graduation will also be considered. The full fellowship announcement is located [here](#) on the ACHE website.

Application deadline: **01/31/2010**
Selection announcement date: Varies
Start date: June 2010

VA Capitol Health Care Network

849 International Drive, Suite 275

Linthicum, MD 21090

○ Veterans Affairs Pacific Desert Network Fellowship, Applications Due 2/1/2010

The VA Desert Pacific Healthcare Network will be accepting an administrative fellow for 2010.

VA Desert Pacific Healthcare is a fully-integrated, comprehensive healthcare network committed to honoring America's veterans by providing a full continuum of high quality services. The Network is comprised of five healthcare systems: VA Greater Los Angeles, VA Loma Linda, VA San Diego, VA Long Beach and VA Southern Nevada.

The Department of Veterans Affairs Healthcare System is the premier provider of care in America today providing an outstanding learning environment for the fellow. In 2007 Phillip Longman's book "The Best Care Anywhere" highlights VA healthcare achievements in patient satisfaction and technological innovation. The Washington Post published an article on the VA entitled "VA Takes the Lead in Paperless Care." In addition, a fall 2007 edition of Healthcare Executive claims the VA is a great place to work in its "Civility in the Workplace" article. Further, the Veterans Health Administration is a 2006 recipient of the prestigious Innovations in American Government Award presented by the Ash Institute of the John F. Kennedy School of Government at Harvard University.

During the experience, the fellow will rotate through various departments of the five medical centers contained within the Network. The fellow will also have the opportunity to complete rotations through other components of the health systems such as our community based outpatient clinics. In addition,

the fellow will be able to rotate through the Veterans Benefits Administration. During and after completing these rotations, the resident will be expected to undertake various tasks and complete projects in the incumbent's areas of interest.

Throughout their term, the fellow will report to the Network Director and the Network Operations Officer. The mentoring experience our program offers will result in the fellow forming meaningful professional relationships and adopting the knowledge and skills essential to successfully develop his or her personal leadership style.

The two year program will begin in July; the date is negotiable. Applicants must be a U.S. citizen and provide a copy of his or her resume, two letters of recommendation-- one from the applicant's department chair/program director, and an official copy of the applicant's graduate transcripts by **February 1, 2010**.

Please find our most recent annual report and organizational chart enclosed. If you have any questions, please feel free to contact Melissa Mancone, Administrative Fellow at (562) 826-5963.

○ Jesse Brown VA Fellowship

As you are planning your transition from the academic world to the real world, please consider applying for the Administrative Fellowship at Jesse Brown VA Medical Center.

Program Description

- The administrative Fellowship is structured primarily around projects, which are assigned by the director or other executives, according to the Fellow's interests and the organization's needs
- Fellow meets one-on-one with the Medical Center Director on a monthly basis and has unlimited access to the executive team.
- Throughout the course of the year, the Fellow will gain a comprehensive understanding of hospital operations through rotations of all levels of the organization, including: Director's Office, Performance Improvement, Nursing Service, Medical Service, and Surgical Service.
- The Fellow will learn about VA healthcare from each level of the organization through rotations in: outpatient clinical, medical center, regional offices and the national headquarters.
- The Fellow will have opportunities to serve in interim roles. If a leadership position opens-up, due to illness or vacancy, the Administrative Fellow is often asked to fill the position, until permanently staffed.

Why Jesse Brown VA Medical Center?

- Results from the VA's "All Employee Survey" distinguish Jesse Brown from other VA medical centers in region and nationally. Exemplary results in employee job satisfaction and organizational culture.
- As a teaching and research medical center, we are proud of our culture of learning. Affiliated with Northwestern University and University of Illinois-Chicago medical schools.
- Located in the "Illinois Medical District," just outside downtown Chicago, provides and opportunity to collaborate with Rush, UIC, and Cook County Hospitals.

Why the VA?

- The VA is the largest healthcare organization in the United States. Employees have the opportunity to pursue a career anywhere in the U.S. and locations such as: Puerto Rico, Guam and the Philippines.
- Opportunities for advancement. The VA workforce is rapidly aging; within the next five years, roughly 50 percent of supervisors and 80 percent of senior leadership will be eligible for retirement.
- Studies have shown that the VA provides the best care in the country.
- The VA leads healthcare in electronic medical records.

We will accept applications for the position beginning in early **2010**. To apply, please send a resume, personal statement, and official transcript. If you have any additional questions, please contact our current Administrative Fellow, Benjamin Deady (Benjamin.deady1@va.gov).

6 Jobs

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○ Center for Studying Health System Change Career Opportunities for Health Research Assistants

The Center for Studying Health System Change (HSC) in Washington, D.C. is seeking Health Research Assistants to participate in research on how the health system is changing and the effects of these changes on cost, quality, access, and service delivery.

Responsibilities

Health Research Assistants participate in all phases of the research process. General duties include performing literature searches and reviews; gathering a wide variety of health-related information by telephone, Internet searches and other means; participating in the writing of analysis plans; and preparing the results of research for presentation and publication. Other duties may include project management and proposal writing.

Research Assistants will be assigned primarily to qualitative research projects. They will participate in planning, scheduling, and conducting site visits and telephone interviews, and will contribute to qualitative data analysis and the writing of reports and journal articles.

Some Research Assistants with quantitative backgrounds will spend part of their time working on quantitative projects, where they will use a variety of quantitative data sets, will work with programmers to generate data for analysis, and will assist senior research staff in analyzing the data results and writing reports and journal articles. They also may do some programming using SPSS, SAS or STATA, and assist in managing quantitative data sets.

Qualifications

- Bachelor's degree with excellent academic record
- Coursework in economics, public policy, health policy, or social sciences

- Strong organizational skills and attention to detail; ability to work well independently and with others
- Excellent written and oral communication skills
- Strong computer skills (including proficiency in Microsoft Excel, PowerPoint and Access)
- Coursework in econometrics or statistics and experience using statistical software packages (SPSS, SAS or STATA) desired for Research Assistants working on quantitative projects

About the Center for Studying Health System Change

Founded in 1995, the Center for Studying Health System Change (HSC) is a nationally renowned nonpartisan health policy research organization focused on the cost, quality and accessibility of health care in the United States. HSC conducts quantitative research using large national data sets, including surveys of households and physicians, and qualitative research using information gathered in telephone and in-person interviews of public- and private-sector decision makers. We focus on objective, timely and policy-relevant research and disseminate our findings to policy makers, the news media, employers, health care providers, insurers and the public. HSC is funded from diverse sources, including major health care foundations and agencies in the U.S. Department of Health and Human Services. HSC is affiliated with Mathematica Policy Research, a leader in evaluating the effectiveness of local, state and federal health, human services and educational programs. For more information about HSC, please visit our Web site: <http://www.hschange.org>.

The Center for Studying Health System Change offers a supportive and collegial working environment, a competitive salary commensurate with your qualifications and comprehensive benefits. To apply, please submit a cover letter, resume, transcript, writing sample and contact information for three references via our employment web-site:

<https://careers.mathematica-mpr.com/applicants/Central?quickFind=51217>

○ Director of Business Development for Qualis Health

Morgan Consulting Resources, Inc., has been retained to conduct a national search for the **Director of Business Development for Qualis Health**.

About the company:

Headquartered in Seattle, Washington, Qualis Health is a private, non-profit healthcare quality improvement organization. Founded in 1974, Qualis has approximately 250 employees and also has regional offices in Alaska, California, Idaho, South Carolina and Nebraska. Qualis Health brings 30 years of experience in working with payers, providers, and patients in improving the health of individuals and populations across the healthcare continuum through core services in:

- Utilization management · Care coordination · Clinical quality improvement · Health information technology and operations improvement consulting

Working in Partnership: Qualis Health delivers its products and services to a wide range of public and private clients across the country. This includes contracts with Medicare in two states, Medicaid agencies serving three million Medicaid beneficiaries in five states, other government agencies, and private sector clients. Qualis Health is a mission-driven organization that delivers services based on integrity and professionalism, collaboration, and stewardship. Their work is done in a team environment with fellow employees, strategic alliance partners, and customers. Product diversity is critical to the organization for continued business success.

About the position:

Reporting directly to the VP of Business Development, the **Director** identifies, pursues and secures new business opportunities in health information technology (HIT), medical home model, patient safety, care transitions and related quality improvement initiatives.

We are especially looking for someone who understands government contracts (federal, state, and tribal government agencies) and who can take core competencies and translate them into emerging products and services for identified business opportunities. The successful candidate will network with prospective customers, represent the organization at trade shows and bidders conferences, coordinate with strategic alliance partners, and will contribute to the capture planning, business pursuit and proposal lifecycle.

Candidates must have:

- Bachelor's degree in a health care related field; master's degree preferred, especially in public health, health administration or related field.
- A combination of at least five years of experience in all of the following:
- Program and/or project development, preferably in HIT, medical home model, patient safety, Care Transitions, or related healthcare quality improvement initiatives;
- Business development, including proposal and/or grant writing; and,
- Advanced knowledge of healthcare and specifically government healthcare benefit programs (e.g., Medicare and Medicaid).

The successful candidate will have a demonstrated record of success in winning government contracts. Prior experience in a consulting environment would be beneficial. Additionally, the ideal candidate will have a passion for improving the quality of healthcare delivery and health outcomes. I'd be happy to provide more detailed information. Relocation is NOT required.

For more information, and to apply, contact:

Rosie Saenz, Principal

Morgan Consulting Resources, Inc.

(702) 968-8050; cell: (702) 561-8226

rosie@morganconsulting.com

www.morganconsulting.com

○ Young Leader of Social Change Paid Fellowship Position (New Haven, CT)

Next Available Opening Begins June 2010. Applications Now Being Accepted.

The Young Leader of Social Change Fellowship provides an outstanding recent college or public health graduate with an opportunity to engage in high impact front-line global health programs. You will work from our New Haven office that overlooks the Yale campus.

In this full-time paid position, the Fellow will work closely with Unite For Sight's CEO on global health programming.

Duties and responsibilities include:

- Be a team member of one of the world's leading innovative global health organizations

- Hands-on experience in contributing to Unite For Sight's programs ([International Eye Care Programs](#) and [Global Impact Corps, Chapters and Community Fellows Program, GH/Innovate 2010 - Global Health & Innovation Conference](#), and [Global Health University](#))
- Apply organizational and writing skills to the development and implementation of global health initiatives
- Contribute to cutting-edge programs in development

Qualifications and requirements include:

- Comprehensive understanding of best practice public health principles
- Minimum 1-year commitment though longer commitments are preferable
- Bachelors degree required at start of employment (current college seniors are encouraged to apply)
- Strong initiative and motivation
- Passionate interest in global health
- Ability to work independently
- Detail-oriented work style
- Proficient in multi-tasking
- International experience is a plus
- Volunteer experience with Unite For Sight is a plus
- Strong skills in statistical analysis is a plus

How to Apply To Unite For Sight Positions

Unite For Sight accepts resumes on a rolling basis. Please submit a resume and cover letter to jstaple@uniteforsight.org, referencing the position title in the subject line. The highest quality candidates will be invited to submit a transcript and three letters of recommendation on a Unite For Sight online recommendation form. After review of the transcript and letters of recommendation, select candidates will be invited for a phone interview, followed by an in-person interview in New Haven.

Details online at <http://www.uniteforsight.org/global-health-university/global-health-fellowship>

○ Planning Analyst, Strategic Planning Department, Inova Health Systems

Inova Health System is Northern Virginia's leading not-for-profit healthcare provider, serving more than 1 million people each year and governed by a volunteer board of community members. Since our beginning in 1956, Inova has grown from one hospital to a nationally recognized, comprehensive network of hospitals, outpatient services, assisted and long-term care facilities and healthcare centers located throughout Northern Virginia. As a not-for-profit health system, our commitment is to meet the healthcare needs and improve the health of the communities we serve. We work in innovative ways to meet the healthcare challenges of today, while striving to meet the needs of the future.

As a member of Inova's Strategic Planning Department, this position provides analytic and strategic planning support for Inova's six hospitals, ambulatory care network, and system-wide growth initiative. Job competencies include:

- Compiles, organizes and analyzes planning data and reference materials in support of a broad range of topics. Examples include feasibility studies, strategic plans market share, demand for inpatient and outpatient health services, physician need, patient origin, physician admitting activity, competitive intelligence, demographics, regulatory trends, benchmark data and other special topics.
- Exhibits outstanding collaborative and teamwork skills with diverse groups of people both internally and externally to successfully accomplish projects and overall department goals.
- Demonstrates strong overall computer application skills (Excel, Power Point, Access, Word) and develops facility with all planning tools (including databases, mapping software).

Interested candidates may apply online

<https://inova.hrdpt.com/cgi-bin/a/highlightjob.cgi?jobid=100005491>

○ Quality Improvement Consultant Needed

Endevis, a premier non-profit organization located in Virginia, is looking for two Quality Improvement Consultants.

The first position is open to Nurses (Bachelor's degree preferred) with experience in quality improvement as it relates to control, wound care, pressure ulcers and restraints. The individual in this role will travel to long term care centers and consult with the organization on how to improve processes and results. The position will pay up to \$80,000 annually.

The second position is open to Nurses (Master's degree preferred) with experience in quality improvement in an acute care environment. The position will pay up to \$80,000 annually.

For more information, contact Ron Walters at (419) 482-4848 ext. 125, (419) 345-7739, toll free at 877-762-6002 ext. 125, or rwalters@endevis.com.

Editor's Mail Box

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Do you have news for the HSA faculty, students and alumni?

Send an email to David Campbell at dnc6@georgetown.edu with a subject heading "Tuesday Morning Memo". Please note that submissions will be accepted until Friday at noon (week before distribution). All submissions sent after that time will be included in the following week's edition.